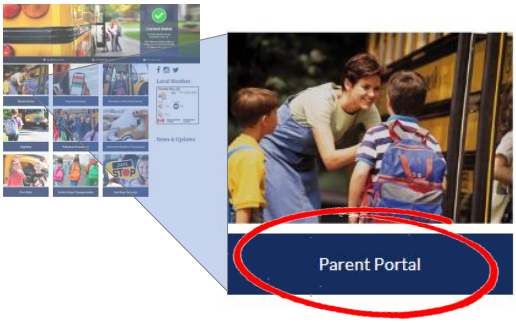
Student Transportation
Services of Thunder Bay

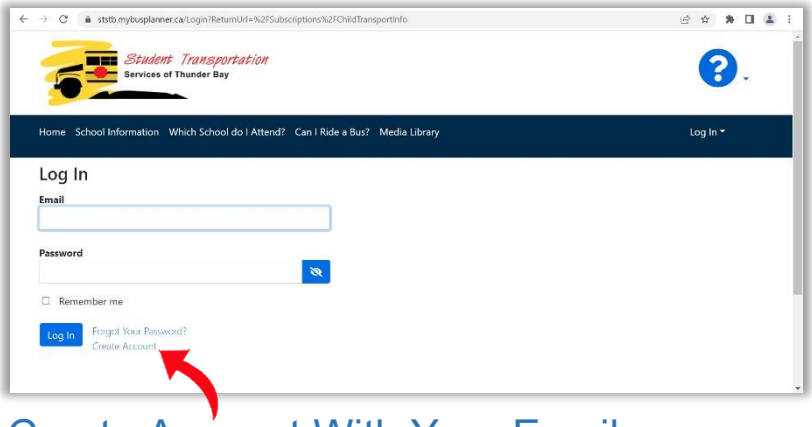
PARENT PORTAL



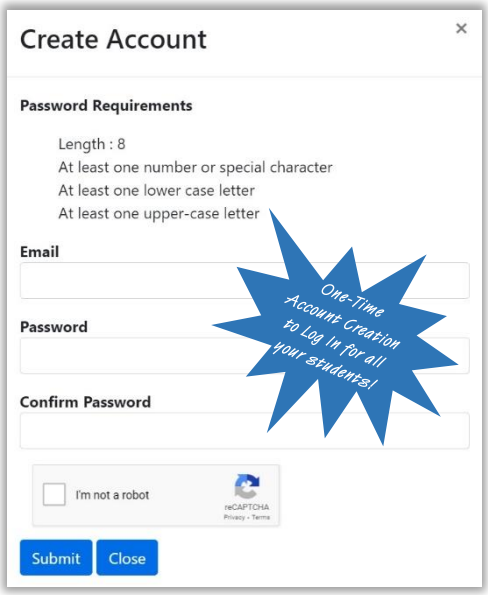
How do I access the Parent Portal?

Go to **www.ststb.ca** and click the 'Parent Portal' tile.

On the Parent Portal landing page, select the **PROCEED TO PARENT PORTAL** button at the bottom of the page to proceed to the Login page



Log In to your account.
If this is your 1st time using the new Parent Portal, click ***Create Account***



Create Account With Your Email

You must use the same email address you provided to the school as a contact for your student to register for the Parent Portal.

Our system, BusPlanner Web, will send you a validation email. Click the link in that email to confirm your identity. Please check your junk email as well for this.

Automatic Student Matching

Once your account is verified, BusPlanner will automatically search for any students associated with your email address and authorized by the school for access.

No more Manual Entry

You cannot manually add students. They are automatically linked to your account based on school records.

Always Up to Date

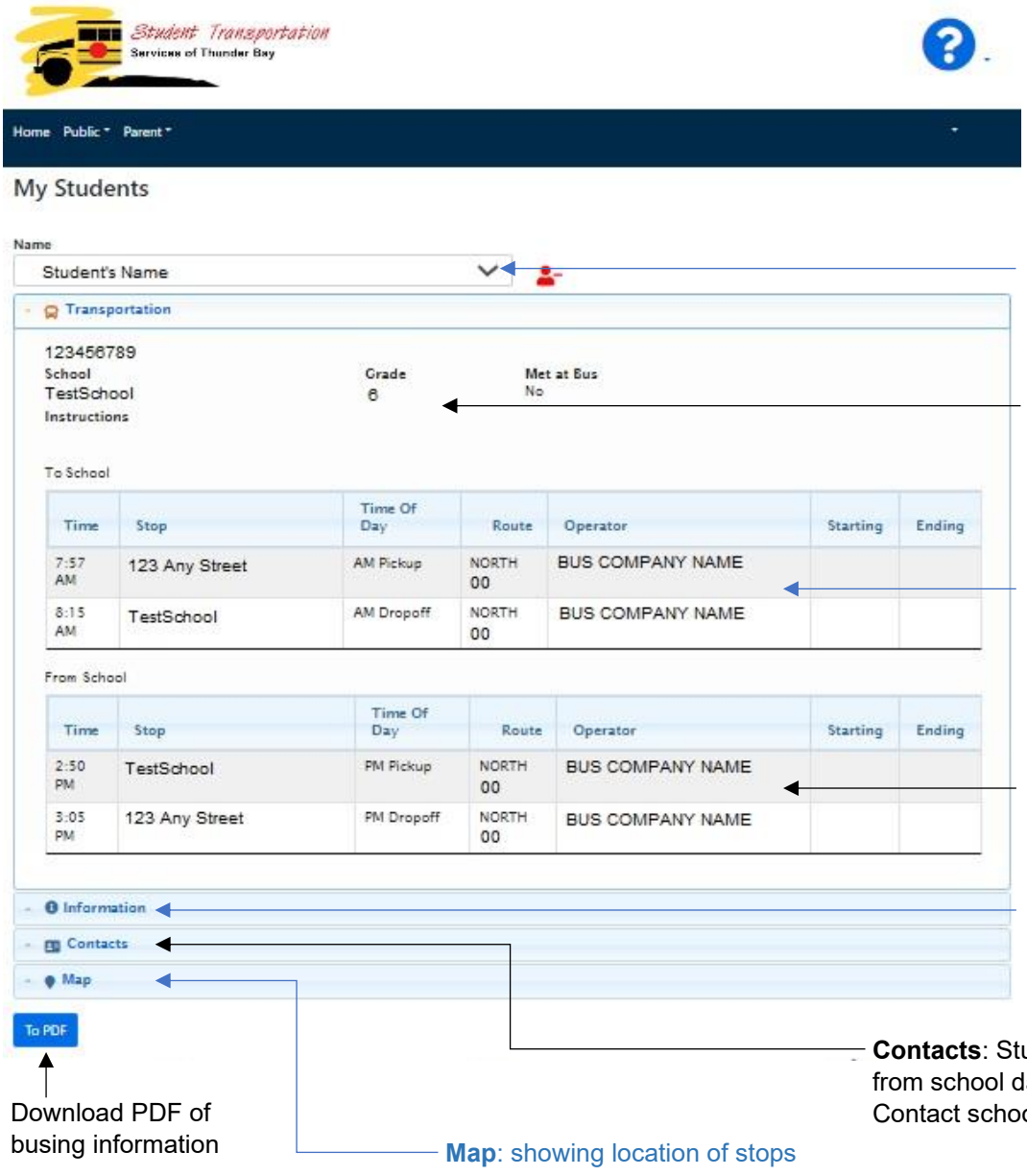
Every time you log in, BusPlanner checks for updates to your student's transportation information and refreshes your account. These connections remain active unless the school removes your email or the student from their records.

Conseil scolaire du Grand Nord
Conseil scolaire de district catholique des Aurores boréales
Lakehead Public Schools
THUNDER BAY CATHOLIC DISTRICT SCHOOL BOARD

Student Transportation
Services of Thunder Bay

PARENT PORTAL

Viewing Your Student Transportation Information



Drop-down list of all students added to your account

Student OEN, School, Grade & Special Instructions

'To School' (AM) stop time, stop location, route # and bus operator information

'From School' (PM) stop time, stop location, route # and bus operator information

Information: General information from school database.
Contact school office for changes.

Contacts: Student contact information from school database.
Contact school office for changes.

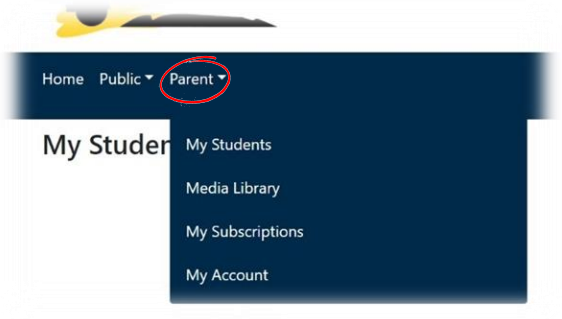
Download PDF of busing information

Map: showing location of stops

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Student Transportation
Services of Thunder Bay

PARENT PORTAL



What else can I access through the Parent Portal?

Selecting '**Parent**" from the drop-down menu bar reveals additional links:

My Students: Displays the transportation information on file for the students on your account.

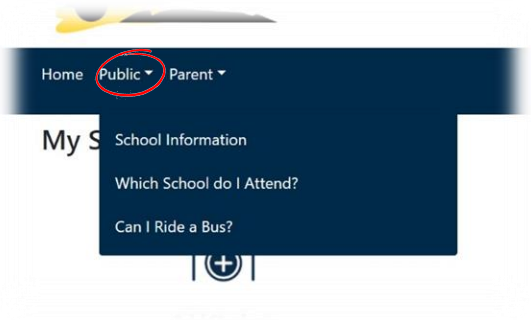
Media Library: A listing of STSTB policy, practice, and procedure documents.

My Subscriptions: this feature is not active. Continue to use Bus Status for delay, cancellation, and other route notifications.

My Account: Change your password and delete your account.

What other information is available?

Selecting '**Public**" from the drop-down menu bar reveals additional tools which are also available to the general public through our ststb.ca website:



School Information: Search for individual school address, phone number, and catchment zone (boundary) map.

Which School do I Attend?: Enter your address, school board, grade and program to find out what school your address is zoned for.

Can I Ride a Bus?: Enter your address, school board, grade, and program to find out if your address is eligible for school bus transportation.